



Experience ● Explore ● Excel

# NAIPUNNYA BUSINESS SCHOOL

Managed by the Archdiocese of Ernakulam – Angamaly

(Affiliated to the University of Calicut,  
Approved by AICTE,  
ISO 9001 - 2015 Certified)

## Student Grievance redressal policy

We keep student grievance redressal as our utmost priority to fulfill the criteria as prescribed by AICTE regulations. The Grievance Redressal Cell has been constituted to find solutions for complaints regarding classroom teaching, classroom management, completion of syllabus, teaching methods, infrastructure issues, transport issues, harassment, discipline issues, etc., if and when they arise. The cell convenes meetings periodically and takes steps to redress the grievance. The function of the cell is to look into the complaints lodged by any student of college and judge its merit. Any student with a genuine grievance may approach the cell and lodge their complaint in written format, alternatively it can be sent to the student management system as a mail or to the college mail id [info@nbs.ac.in](mailto:info@nbs.ac.in) or phone at **9605078601** or **0480-2733573**. In case the person is unwilling to appear in self, grievances may be dropped in writing at the letterbox/ suggestion box.



*Jacob*

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