



Experience ● Explore ● Excel

NAIPUNNYA BUSINESS SCHOOL

Managed by the Archdiocese of Ernakulam – Angamaly

(Affiliated to the University of Calicut,
Approved by AICTE,
ISO 9001 - 2015 Certified)

Grievance Redressal Committee (Student)

Report on Response to Student Grievance

| Year | Student Grievance | Response |
|---------|---|---|
| 2019-20 | <ul style="list-style-type: none">• The student members expressed a grievance that cafeteria timings were not matching with their class timings.• Speakers in the classrooms were not working due to issues in the auxiliary cable.• They also faced issues in uploading assignments in Linways | <ul style="list-style-type: none">• Cafeteria timings changed as per class timings• Auxiliary cable replaced with new one• Students were asked to limit file size to 4 GB |
| 2018-19 | <ul style="list-style-type: none">• Imperfections in stitching of new uniforms | <ul style="list-style-type: none">• New set of uniforms given to students |
| 2017-18 | <ul style="list-style-type: none">• Request to provide dining space• Request for a cafeteria in the Business School Building | <ul style="list-style-type: none">• Retiring rooms provided as dining area• A new cafeteria to be built within the building |
| 2016-17 | <ul style="list-style-type: none">• Students requested for extension of library hours beyond 4.30 pm | <ul style="list-style-type: none">• Library to be open till 5 pm |



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